



Wednesday, 13 December 2023

Ms Robyn Kruk AO  
Chair  
Commonwealth Government COVID-19 Response Inquiry

Dear Ms Kruk,

On behalf of Aspen Medical, I'd like to formally acknowledge your appointment as the Independent Chair of the Commonwealth Government COVID-19 Response Inquiry.

Furthermore, we acknowledge that the Inquiry will consider health and non-health responses to the pandemic, and Aspen Medical stands ready to assist you and your team.

Over the past 20 years our Australian-owned company has specialised in providing a broad spectrum of healthcare services wherever our clients have needed us, often in challenging, remote or under-resourced environments globally. In 2018, we became the only commercial organisation in the world to be accredited by the WHO as an Emergency Medical Team for disease outbreak management and trauma surgical operations after undertaking an extensive audit and in consideration of our previous experience, such as providing medical assistance for the Ebola outbreak in West Africa in 2014-15. We were proud to be able to use this extensive experience and expertise to assist in the global COVID-19 pandemic response.

During the unprecedented pandemic, our team was involved in several critical response around Australia including, but not limited to:

- the establishment of 150+ GP-led respiratory clinics
- the clinical administration of 600,000 COVID-19 vaccines to some of our most vulnerable citizens – living in residential aged care facilities, people living with disability, the homeless and remote First Nations communities
- supplying personal protective equipment (PPE) to the National Medical Stockpile
- the establishment of a mask manufacturing facility in Brisbane.

This was an extraordinary time in our lives.

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We note that Government and business responses were required to be considered, but rapid, with information at times being incomplete.

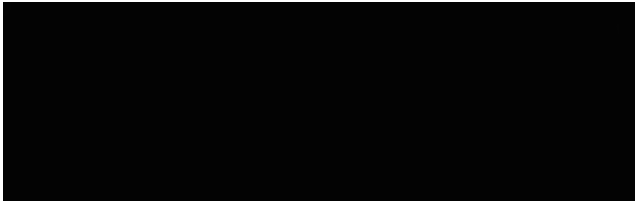
As 2024 approaches, Aspen Medical acknowledges that many lessons have been learnt throughout our global response – in the US, Japan, the UAE, and here at home. Following many internal reviews, Aspen Medical has developed a range of insights that we would be willing to share with the Independent Panel, if considered appropriate.

To facilitate any inquiries or requests for information related to our role in the COVID-19 response across Australia, we have designated Eamonn Quinn, Director - Global Communications & Media as the point of contact for the inquiry. Eamonn can be reached at [REDACTED] or [REDACTED]

Aspen Medical remains committed to working with the Federal and State Governments, as government and private industry learns and prepares for future global pandemics.

We are open to collaboration that would contribute to the findings and recommendations of the Inquiry.

Kind Regards,



Bruce Armstrong  
Group Chief Executive Officer  
Aspen Medical Pty Limited