



Assistance for individuals, families, farms and communities in drought regions

AUSTRALIAN GOVERNMENT SUPPORT AND NATIONAL SERVICES

Individuals, families, farms and rural and regional communities can access a range of services and support to help them manage during times of hardship, including drought, and prepare for future conditions. It's important that those in need of support do not self-assess their eligibility for assistance and instead seek advice from an expert, like a rural financial counsellor.

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FARMHUB

FarmHub brings together comprehensive drought support information in one easy-to-use website. At FarmHub you can access hundreds of sources of reputable drought and general farming support and assistance initiatives across all levels of government, industry, and the not-for-profit sector.

Visit www.farmhub.org.au.

NATIONAL DROUGHT MAP

The National Drought Map is an online interactive map of Australia that brings together government population data and information on drought conditions. Users have easy access to spatial information on drought conditions and support measures to assist with analysis, decision making, planning and reporting. The data includes rainfall, soil moisture, town size by population, number of farm businesses, agricultural types, available support measures and employment by industries.

Visit www.map.drought.gov.au.

FOR INDIVIDUALS AND FAMILIES

Financial assistance and support

Farm Household Allowance

Farm Household Allowance (FHA) is a package of assistance that is available for farmers or partners of farmers who are doing it tough, including in times of drought. FHA gives someone breathing space and support to make long-term decisions about their business. In addition to a fortnightly payment, there is up to \$1,500 available for a professional financial assessment of the business, up to \$4,000 to each recipient for advice and training, as well as other payments usually available to social security recipients. During the 2018-19 financial year an additional FHA Supplement of up to \$7,200 for single farmers and \$12,000 for farming couples is also available. The Supplement is available in two instalments to people

receiving FHA between 1 September 2018 and 1 June 2019. To be eligible for the second payment you must lodge an FHA application by 1 June 2019.

The Government has simplified the FHA application process and made it easier to qualify by increasing the net asset threshold cap from \$2.6 million to \$5 million.

For more information visit www.agriculture.gov.au/fha, call the Farmer Assistance Hotline on 132 316, or contact a rural financial counsellor on 1800 686 175 and they will help you apply if you're eligible. To apply, visit <https://www.humanservices.gov.au/individuals/services/centrelink/farm-household-allowance>.

Drought Community Support Initiative

Not-for-profit organisations The Salvation Army, St Vincent de Paul Society and Rotary Australia World Community Service are providing financial support to people in drought-affected areas through the Australian Government's \$30 million Drought Community Support Initiative. Eligible households will receive practical support of up to \$3000, including \$2000 to help pay bills and \$1000 in vouchers.

To apply for assistance contact one of the not-for-profit organisations directly.

The Salvation Army

24 hour assistance line: 02 8757 8088

www.salvos.org.au/drought

St Vincent de Paul

Assistance Line: 13 18 12

www.vinnies.org.au

Rotary Australia World Community Service

www.rawcs.org.au

Emergency relief

People who require financial assistance due to the drought may be eligible for help through the Emergency Relief program, which provides immediate financial and/or material support. Emergency Relief is delivered by community organisations to help with immediate basic needs during a crisis. The assistance offered may include:

- food, transport or chemist vouchers
- part-payment of utility account/s
- food parcels or clothing

- budgeting assistance and/or
- referrals to other services that help to address underlying causes of financial crisis.

To find a provider offering Emergency Relief support visit <https://serviceproviders.dss.gov.au/>.

Rural Financial Counselling Service

The Rural Financial Counselling Service (RFCS) provides free financial counselling to farmers, fishers, forest growers and harvesters and small related businesses who are suffering financial hardship. It's a confidential, independent, mobile service available in all states and territories. The service offers personalised agri-business expertise to deal with hardship, help clients identify options and maximise the value of their assets.

For more information call 1800 686 175 or visit www.agriculture.gov.au/rfcs.

Farm Liaison Officers

Farm Liaison Officers connect farmers, businesses and communities with available assistance. One Farm Liaison Officer is based in Longreach and travels between the regions of Queensland North and Queensland Southern and another is based in Tamworth servicing northern and central New South Wales.

Contact the Qld Farm Liaison Officer Tahna Jackson on 0409 357 211 or tjackson@rfcsnq.com.au and the NSW Farm Liaison Officer Jennifer Jeffrey on 0419 436 971 or flo@rfcsnr.org.au

Education and childcare support

Help with boarding school fees

The Assistance for Isolated Children (AIC) Scheme supports parents and carers of children who cannot go to a local government school because of geographic isolation, disability or special needs. The AIC helps isolated families of primary, secondary and certain tertiary students with additional educational costs incurred as a result of their geographical isolation or because the student has special needs.

Some schools are discounting school fees, offering payment plans and additional scholarships. Contact schools directly to seek further information.

For more information and to apply visit

<https://www.humanservices.gov.au/individuals/services/centrelink/assistance-for-isolated-children-scheme>.

In home care

The In Home Care program provides flexible care that supports families' workforce participation and child care requirements where other options are not available or appropriate, particularly in rural and remote areas.

For more information visit <https://www.education.gov.au/in-home-care>.

Mobile Service Centres

Mobile Service Centres visit rural and regional areas to help people access Australian Government services and payments, like Farm Household Allowance. Mobile Service Centres are visiting drought-affected communities for the remainder of 2018 and into 2019.

You can access the visit schedule for the centres at

<https://www.humanservices.gov.au/individuals/services/centrelink/mobile-service-centres>.

Skills and training

Skills Checkpoint for Older Workers Program

The Skills Checkpoint for Older Workers Program will provide support to Australians aged 45 to 70 that are employed and at risk of entering the income support system, or recently unemployed and not registered for assistance through an employment services program. The skills checkpoint will provide eligible Australians with advice and guidance on transitioning into new roles within their current industry or pathways to a new career, including referral to relevant education and training options.

The Skills Checkpoint will be available later this year. Find out more:
<https://www.education.gov.au/skillsccheckpointprogram>.

Health and wellbeing

Primary Health Networks

Primary Health Networks partner directly with general practitioners, other primary health care providers, secondary care providers and hospitals to improve outcomes for patients. To make the services more accessible, Australians located in rural areas can access counselling via Skype from the first appointment.

Find your local Primary Health Network at
<http://www.health.gov.au/internet/main/publishing.nsf/Content/PHN-Home> or speak to your GP to access services.

Access help from your home

Under the existing Medicare Benefits Schedule (MBS) Better Access telehealth initiative, people in rural and remote areas can now access up to 10 individual and/or 10 group mental health consultations without needing to leave their homes.

Talk to your GP or Primary Health Network about accessing this service.

Find your local Primary Health Network at
<http://www.health.gov.au/internet/main/publishing.nsf/Content/PHN-Home>.

Royal Flying Doctor Service mental health clinicians

Royal Flying Doctor Service mental health clinicians provide in-field treatment of mild to moderate mental health conditions to outback communities where there is little or no other clinical mental health service.

For 24 hour medical and emergency help call 1300 697 337.

Head to Health

Head to Health makes it easy for people to access a range of free or low-cost Australian digital mental health services.

Find out more <http://headtohealth.gov.au>.

Support for young people

ReachOUT is a website-based mental health service for young people that provides information, support and resources to help them build resilience and connect with support. ReachOUT has received funding to raise awareness of their services in drought-affected communities and connect young people and their families connect with digital mental health services.

Go to <https://au.reachout.com/> to access a wealth of mental health resources.

Lifeline

Lifeline provides all Australians experiencing a personal crisis with access to 24 hour crisis support and suicide prevention services.

Call 131 114 or visit <https://www.lifeline.org.au/>.

MensLine Australia

MensLine Australia is a national telephone and online support, information and referral service for men with family and relationship concerns.

Contact Mensline on 1300 78 99 78 or visit <https://mensline.org.au/>.

FOR FARMS

Tax and financial incentives

Low-interest loans

Farmers can apply for farm investment loans and drought Loans to finance needs such as purchasing feed and fodder. For the first five years these loans will remain interest only and farmers with existing loans can refinance to take advantage of the interest-only option. The maximum loan size has increased from \$1 million to \$2 million.

For more information and to apply for loans visit <http://www.ric.gov.au/> or call 1800 875 675.

Farm Management Deposits Scheme

The farm management deposits scheme is a risk-management tool to help primary producers deal with uneven cash flows. The scheme allows eligible farmers to deposit up to \$800,000 in pre-tax income from primary production in years of high income, which can be drawn on in future years. Farm management deposits can be used as offsets against a farmer's mortgage in certain circumstances.

For more information visit <https://www.ato.gov.au/Business/Primary-producers/In-detail/Farm-management-deposits-scheme/>.

Managing Farm Risk Program

The Managing Farm Risk Program encourages farm businesses to consider insurance options to cover against drought and other production risks. The program provides one-off rebates for advice and assessments to help farmers prepare and apply for a new insurance policy. Rebates will be for half of the costs incurred by eligible farm businesses up to \$2500 (GST exclusive).

For more information visit www.agriculture.gov.au/mfrp.

Accelerated depreciation for fodder and water infrastructure

Accelerated depreciation arrangements for new water and fodder infrastructure and fencing are available to help farmers prepare for drought, assist with their cash flow and encourage on-farm investment. These measures include:

- depreciation of water facilities over 1 year (previously 3 years)
- depreciation of fodder storage assets over 1 year (previously up to 3 years)
- depreciation of fencing over 1 year (previously up to 30 years).

For more information visit <https://www.ato.gov.au/Business/Primary-producers/Livestock-and-other-assets/Depreciating-assets/>.

Income tax averaging

Income tax averaging allows farmers to even out their high and low income years and the tax payable over a maximum of five years, ensuring that they do not pay more tax over a number of years than taxpayers on comparable but steady incomes.

Recognising that business circumstances change over time, farmers can resume income tax averaging 10 years after they opted out. For example, farmers who opted out of income tax averaging in 2006-07 can resume income tax averaging for the 2017-18 financial year if their 2017-18 taxable primary production income is greater than the previous year.

For more information visit <https://www.ato.gov.au/business/primary-producers/in-detail/tax-averaging-for-primary-producers/>.

Emissions Reduction Fund

The Emissions Reduction Fund provides incentives for Australian farmers and landholders to adopt new practices and technologies to reduce Australia's greenhouse gas emissions.

For more information visit <http://www.cleanenergyregulator.gov.au/ERF/Want-to-participate-in-the-Emissions-Reduction-Fund>.

R&D tax incentive

The R&D Tax Incentives program provides an offset for some of a company's cost of doing eligible research and development activities by reducing a company's income tax liability.

For more information call 13 28 46 or visit <https://www.business.gov.au/assistance/research-and-development-tax-incentive>.

Australian Taxation Office advice

The ATO is providing tailored assistance to drought-affected communities to help you manage your tax affairs and obligations.

Call 1800 806 218 or visit www.ato.gov.au/drought for more information.

Banks

Many banks are offering assistance to their drought-affected customers, including deferral of loan payments, waiving of fees and loan restructuring.

Contact your bank to seek advice and to discuss options.

Water, environment and fodder assistance

On-Farm Emergency Water Infrastructure Rebate

Farmers with drought-affected livestock can claim up to 25 per cent on new farm water infrastructure costs up to a maximum of \$25,000 through the On-Farm Emergency Water Infrastructure Rebate scheme. The On-Farm Emergency Water Infrastructure Rebate scheme can be applied to new purchases and installation of pipes, water storages and water pumps, de-silting dams, and associated power supplies such as generators. The rebates will also cover eligible work undertaken since 1 July 2018.

The rebate scheme is funded by the Australian Government but operated by individual states and territories.

For up-to-date information specific to your region, visit www.agriculture.gov.au/water/national/on-farm-infrastructure-rebate

Managing weeds and pest animals

A number of pest and weed management assistance measures are available to help reduce grazing pressure from pest animals, reduce damage from pest animals like wild dogs through culling and exclusion, and reduce weed invasion.

For more information visit www.agriculture.gov.au/ag-farm-food/drought/assistance/pest-management.

Purchase and supply of fodder

The Australian Fodder Industry Association has developed a guide and contract template to help farmers and suppliers enter into agreements for the sale and purchase of fodder.

The Australian Competition and Consumer Commission (ACCC) promotes competition and fair trade in markets to benefit consumers, businesses and the community. The ACCC offers advice to consumers about how to resolve problems or make a complaint.

Access the fodder contracting resources at <https://www.afia.org.au/index.php/resources/fodder-contracts>

Make a complaint to the ACCC at <https://www.accc.gov.au/contact-us/contact-the-accc> or call 1300 302 502. You can also anonymously report misconduct in the agriculture sector at: <https://www.accc.gov.au/focus-areas/agriculture#anonymously-report-misconduct-in-the-agriculture-industry>

Biosecurity

You are responsible for keeping your animals, plants/crops free from weeds, pests and disease. Good biosecurity practices can help prevent the spread of pests, weeds and disease. If you supply or are purchasing fodder from another state/territory, check with the relevant authority to ensure you are meeting the biosecurity requirements.

Information about interstate requirements is available at interstatequarantine.org.au/.

State/Territory contacts

QLD: <https://www.daf.qld.gov.au/business-priorities/biosecurity> or call 13 25 23

NSW: <https://www.dpi.nsw.gov.au/biosecurity> or call 1800 680 244

VIC: <http://agriculture.vic.gov.au/agriculture/biosecurity> or call 136 186

SA: <http://www.pir.sa.gov.au/biosecurity> or call 08 8303 9620

WA: <https://www.agric.wa.gov.au/biosecurity-quarantine/biosecurity>
or call 1300 374 731

TAS: <https://dpiwve.tas.gov.au/biosecurity-tasmania> or call 03 6165 3777

NT: <https://dpir.nt.gov.au/news/2016/july/what-is-biosecurity> or call
1800 084 881

ACT: <https://www.environment.act.gov.au/parks-conservation/plants-and-animals/Biosecurity> or call 13 22 81

National Water Infrastructure Development Fund

The National Water Infrastructure Development Fund builds water infrastructure across Australia. Grant funding of \$72 million is available through a special drought round to help state and territory governments identify and co-fund the construction of water infrastructure to increase the long-term water availability and security in drought-affected areas.

For more information visit <https://infrastructure.gov.au/infrastructure/water-infrastructure/nwi-development-fund/>.

Murray-Darling Basin Water Infrastructure Program

The Murray-Darling Basin Water Infrastructure Program funds water efficiency projects across five streams – urban water, industrial water, off-farm projects, metering projects and on-farm projects in Queensland, South Australia and the Australian Capital Territory.

For more information and to apply visit <http://www.agriculture.gov.au/water/mdb/programs/basin-wide/mdbwi-program>.

Grants for communities most impacted by the Murray-Darling Basin Plan

Grant funding is available to the Indigenous, remote, rural and regional communities of Collarenebri (NSW), Dirranbandi (Qld), St George (Qld) and Warren (NSW). Local engagement facilitators will help the communities identify development opportunities and funding options.

For more information visit <http://www.agriculture.gov.au/water/mdb/basin-plan/commitments/socio-economic-impacts>.

Landcare

Landcare provides support to farmers and fishers across Australia, to help them to adopt sustainable practices to increase productivity and environmental outcomes.

Call 1800 552 008 to find a local Landcare group near you, or visit <https://landcareaustralia.org.au/landcare-get-involved/findagroup/?postcode>.

Hiring staff

Harvest Labour Services

Harvest Labour Services link workers with seasonal harvest jobs in 11 rural and remote locations across Australia. These locations do not have adequate local labour supply to meet seasonal peaks in employer demand. Harvest Labour Services will screen and match workers for your vacancies.

Find a local Harvest Labour Services provider <https://jobsearch.gov.au/serviceproviders/search?emp=1>.

Australian Apprentice Wage Subsidy

From 1 January 2019, regional and rural businesses will be able to access the Australian Apprentice Wage Subsidy. The subsidy will be available to employers who take on a new apprentice undertaking a full-time Certificate III or IV qualification that leads to an occupation listed on the National Skills Needs List. The subsidy will provide support in the first three years of an Australian Apprenticeship as follows:

- 75 per cent of the first year award wage
- 50 per cent of the second year award wage
- 25 per cent of the third year award wage.

Contact an Apprenticeship Network Provider in your region:
<https://www.australianapprenticeships.gov.au/find-my-aasn/map>.

Other support

Electricity payments

Some electricity companies are waiving certain charges and offering deferred payment options to their customers.

Contact your electricity company to seek advice and discuss options.

FOR COMMUNITIES

Drought Communities Programme

The Drought Communities Programme (DCP) supports communities in the most drought-affected regions of Australia. Funding is available to eligible councils for local infrastructure projects and other drought-relief activities. Project funding is intended to provide short-term support, including by boosting local employment and purchasing, and addressing social and community needs. In 2018-19 the Drought Communities Program will provide up to \$1 million to 81 eligible councils to respond to the drought in their local area.

More information is available at

<http://regional.gov.au/regional/programs/drought-communities.aspx>.

Foundation for Rural and Regional Renewal

Communities in drought-affected areas can apply for grants of up to \$150,000 to support local responses to the drought. The grants will support a range of targeted projects that meet local needs, from upgrading local facilities, running an event that brings people together, to skill and development sessions.

For more information and to apply for a grant visit

<https://www.frrr.org.au/grants/TTTT>

Stronger Communities Programme

The Stronger Communities Programme provides grants of between \$2,500 and \$20,000 to community organisations and local governments for small capital projects that deliver social benefits for local communities.

For more information visit <https://www.business.gov.au/assistance/stronger-communities-programme>.

Empowering our Communities program

The Empowering our Communities program, funded through Primary Health Networks (PHNs), allows local communities in eight priority areas to tailor local mental health responses to their needs. Eligible communities can apply for up to \$1 million for community-led initiatives that improve mental health and community resilience, including community events, workshops and classes on mental health first aid. The communities eligible for assistance are:

- Western NSW

DROUGHT IN AUSTRALIA

- Hunter New England and Central Coast
- Murrumbidgee
- Darling Downs and West Morton
- Western QLD
- Country South Australia
- Nepean Blue Mountains
- South Eastern NSW

Contact your local PHN for more information and support

<http://www.health.gov.au/internet/main/publishing.nsf/Content/PHN-Home>.

Building Better Regions Fund

The Building Better Regions Fund supports infrastructure and community investment projects. Grant funding is available through two funding streams:

- The Infrastructure Projects Stream supports projects that involve construction of new infrastructure, or the upgrade or extension of existing infrastructure
- The Community Investments Stream funds community development activities including, but not limited to, new or expanded local events, strategic regional plans, leadership and capability building activities

For more information visit <https://www.business.gov.au/assistance/building-better-regions-fund>

Local Employment Initiative Fund

A Local Employment Initiative Fund of \$1 million is available in 10 regions across Australia. Local stakeholders in the selected regions can develop employment-related project proposals for consideration by their local RDA committee. Grants of between \$7,500 and \$200,000 are available.

For more information visit <https://www.jobs.gov.au/regional-employment-trials-program>.

STATE AND TERRITORY SUPPORT

Your local state or territory government also provides drought support. Contact your state to access local support.

New South Wales

DroughtHub is a one-stop online destination for information on services and support available to primary producers, their families and communities to prepare for and manage drought conditions.

Visit www.droughthub.nsw.gov.au.

NSW Drought Indicator maps

The interactive maps track seasonal conditions across NSW and can be magnified to parish level. They are a source of trusted information for NSW farmers and primary producers.

Visit <https://edis.dpi.nsw.gov.au>.

Queensland

Queensland farm families, farm businesses and farm communities can access drought assistance programs.

Visit <https://www.daf.qld.gov.au/business-priorities/environment/drought/assistance-programs>.

The Long Paddock

The Long Paddock provides climate and pasture information to primary producers in Queensland. It provides access to rainfall and pasture outlooks and decision support tools to guide land management planning and decision making.

Visit <https://www.longpaddock.qld.gov.au/>.

Victoria

Information about drought assistance programs available to Victorian farm families, farm businesses and farm communities is available.

Visit <http://agriculture.vic.gov.au/agriculture/farm-management/drought>.

South Australia

Primary Industries and Regions SA (PIRSA) provides support and information to those experiencing drought.

Visit http://www.pir.sa.gov.au/grants_and_assistance.

Western Australia

Resources are available to help WA farmers prepare for and manage during drought.

Visit <https://www.agric.wa.gov.au/climate-land-water/climate-weather/drought-and-dry-seasons>.

Tasmania

Additional support is available to Tasmanian farming businesses and families.

Visit <https://dpiwwe.tas.gov.au/agriculture/government-and-community-programs/managing-seasonal-conditions/support-for-farming-businesses-and-families>.

Northern Territory

Resources are available to help NT farmers prepare for and manage during drought.

Visit <https://securent.nt.gov.au/prepare-for-an-emergency/droughts>.

Australian Capital Territory

The ACT Government has a range of programs that provide immediate assistance to farmers experiencing drought and help farmers prepare for future conditions.



DROUGHT IN AUSTRALIA

Visit <http://www.environment.act.gov.au/act-nrm/act-farmers-support-package>.

CHARITIES PROVIDING DROUGHT RELIEF

National and local charities are providing support to Australians in drought-affected regions. Speak to a local charity representative about accessing vouchers for food and basic living needs, feed for livestock, or other support.

Australian Charities and Not-for-profits Commission

Australians who want to make a donation to help people in drought impacted regions should check that the charity is registered with the Australian Charities and Not-for-profits Commission (ACNC) or the relevant state and territory regulator. Ask for identification from the person seeking a donation and visit the organisation's website to find out how they are using the donated funds to help those in need.

Find out more <https://www.acnc.gov.au/>.

Country Women's Association

The Country Women's Association works with its member associations to distribute funds to Australians affected by drought.

Find your local CWA branch here <https://www.cwaa.org.au/advocacy-policy/donations-assistance>.

Salvation Army

The Salvation Army is assisting Australians in drought-affected areas.

Individuals in NSW, QLD and the ACT can seek assistance by calling 02 8757 8088 or by completing an online assistance form here <https://salvos.org.au/about-us/news-and-stories/disasters-other-appeals/2018-droughts/access-drought-assistance/>.

Those in other states and territories can search for a local support network <https://salvationarmy.org.au/Find-Us/>.

GIVIT

GIVIT works with local charities, community groups, the state government and councils in an affected area to help them obtain exactly what is needed, when it is needed. GIVIT matches donation offers with identified requests from charities and community service providers.

Find out more <http://www.givit.org.au/>.

Rotary Australia World Community Services

Rotary is delivering drought relief across Australia.

Find your local drought assistance contact <http://rawcs.org.au/>.

Lions

Lions is providing feed for livestock to farmers in need.

Apply for assistance online <http://www.needforfeed.org/apply-for-assistance.html> or call 0459 444 111.

St Vincent de Paul

St Vincent de Paul is providing immediate relief to drought affected communities, funding the delivery of water and animal feed and organising events for rural communities to come together and access support.

Contact your local branch <https://www.vinnies.org.au/findhelp>.